

Gennifer Gutierrez

INDUSTRIAL ENGINEER

CONTACTS

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🏠 Fayetteville, AR 72701

SKILLS

- Bilingual Skills
- Team Collaboration
- Detail-Oriented
- Operations Management
- Problem Solving
- Software Development
- Flexible and Adaptable

EDUCATION

University of Arkansas, Fayetteville, AR

*Bachelor of Science in
Industrial Engineering and
Operations Analytics |
Expected: May 2028*

CERTIFICATIONS

- PCEP – Certified Entry –
Level Python Programmer

PROFILE

I am an industrial engineering student with experience in leadership and process optimization. I am passionate about applying engineering principles to solve real-world challenges and contribute to organizational growth.

WORK EXPERIENCE

Online Pickup and Delivery Associate

Walmart | August 2025 - Current

- Efficiently pick, pack, and stage a high volume of customer online orders while insuring freshness and high quality
- Utilize handheld devices to scan items, manage order tracking, inventory, and customer order updates
- Collaborate with team members and management to meet daily orders, manage inventory flow, and fulfill goals

Cashier

Lowe's | May 2025 - August 2025

- Accurately processed all POS sales, returns, exchanges, payments, and rentals
- Scan, bag, and enforced ID-verification policies and loss-prevention policies while keeping the checkout line moving
- Maintained a clean, safe workstation, while providing a fast, friendly, and professional checkout experience to all customers

Crew Trainer

McDonald's | April 2022 - July 2024

- Trained, mentored, and supervised new crew members, ensuring their success in the customer-oriented environment
- Aided the manager in charge with daily operations, ensuring smooth and efficient store performance during peak hours
- Delivered fast, efficient, and friendly customer service in a high-volume, fast-paced environment